

## 1.0 Objectives

• To define critical processes provided by outsourced third parties and the controls used to ensure the quality of the outputs of such process.

# 2.0 Scope

• The table listed the outsourced processes and control methods for such process.

## 3.0 Definition of Terms

## 4.0 Records

- PL BAI-11 List of PhilGEPS Registered Suppliers
- PL BAI-04 Calibration Plan
- PL BAI-05 Preventive Maintenance Plan

#### 5.0 References

#### 6.0 Table of Outsourced Process

Outsourced Process	Providers	Control Methods
Calibration services	External Provider (LESINC, Premier Physique, etc.)	<ul> <li>Require PAB accreditation or DOST certification for calibrating instruments</li> <li>Review all incoming calibration certificates for compliance</li> </ul>
Preventive maintenance services	External Provider (LESINC, RainPhil, Golden Bat, Esco, etc.)	<ul> <li>Verify proper functioning of equipment</li> <li>Define requirements in a maintenance contract with supplier</li> </ul>
Certifying Audit	External Provider (TUV, AJA, CSI, etc.)	<ul> <li>Auditors shall have certificate issued by Service Provider</li> <li>All audit reports shall be reviewed prior to internal distribution</li> </ul>
Security Guards	External Provider	<ul> <li>All contracts are processed in the DA</li> <li>Supplier/Provider is certified member of PADPAO</li> </ul>
Janitors	External Provider	Supplier/Provider is certified member of DTI
Infrastructure	External Provider	Member of PCAB

Prepared by:	Reviewed/Approved by:	
AORENCE D. SILVANO, MS, PhD	RONNIE D. DOMINGO, DVM, MSc	
BAC Chairperson	Top Management	